

Automate communication intelligently

Elevate customer interactions and optimize processes with botario, the all-in-one AI powered platform



How can botario enhance your business?

Seamless communication is the backbone of every successful business today. botario, an NFON company, redefines how businesses interact with customers and handle internal processes. Our state-of-the-art AI platform streamlines workflows, automates communication channels and enhances customer experiences with advanced voicebots and chatbots.



Great news for your customers too

Empower your customers to securely manage their own profiles, billing, and scheduling while providing instant 24/7 customer support with automated FAQs, troubleshooting, and guidance using connected knowledge bases.

Typical industry use cases

Healthcare

Automate patient inquiries, appointment scheduling, and benefit calculations with full security compliance.

Financial Services

Securely assist with account queries, transactions, and compliance-ready interactions.

E-Commerce

Handle order tracking, returns, and product queries seamlessly across multiple channels

Utilities

Offer self-service for billing, service requests, and real-time updates on outages.

Effortless conversations,
exceptional experiences.

10 things that set botario apart

- 01 **Easy bot creation**
With the intuitive drag-and-drop interfaces, you can build AI bots with no coding required
- 02 **Customize for your business**
Personalize your bots with tailored interactions
- 03 **Intelligent request routing**
Pre-screen inquiries, troubleshoot and route customers to the right specialist fast
- 04 **Proactive issue management**
Automatically notify customers of outages, updates, and issue resolutions
- 05 **Speak naturally, anytime, anywhere**
Use GenAI and multilingual voice recognition for real-time, natural conversations
- 06 **Multiple use cases**
Choose the best AI technology for your unique requirements across a wide range of use cases
- 07 **Enterprise-grade data protection**
Take advantage of German-based hosting and an on-premises solution to comply with the highest data protection standards
- 08 **Effortless integration**
Connect to third-party systems, leverage advanced workflows, and fine-tune bots to handle complex business logic
- 09 **Infrastructure-neutral**
Operate on-premises or in the cloud
- 10 **Cost savings**
Reduce operational costs with a flat-rate pricing model

Combine NFON's cloud telephony expertise with botario's advanced AI capabilities to deliver exceptional customer experiences and achieve outstanding results.

Visit www.nfon.com/en/products/botario/ for more details.



Intelligently optimize communication.



The portfolio at a glance.

BUSINESS BY PHONE

Flexible call solutions that simplify communication and accelerate growth.

Cloud Telefonie & SIP Trunk

Intelligent Assistant

Better bots. Better business. Optimize your interactions with AI

Voice & Chatbot Solutions

CUSTOMER ENGAGEMENT

Focus on the customer experience. Redefined by AI.

Contact Center Hub with AI features

Integrate the solutions into your existing systems with CRM integration, integration for Microsoft Teams* & much more!

About NFON GmbH.

NFON GmbH, headquartered in St. Pölten, is a subsidiary of NFON AG. NFON is a leading European provider of integrated business communications with a focus on AI-supported applications. The publicly listed company (Frankfurt Stock Exchange, Prime Standard) has nine offices and collaborates with over 3,000 partners. Every day, NFON supports approximately 54,000 corporate customers in Europe with intuitive communications solutions that make their business operations more efficient and flexible. As a licensed telecommunications company, NFON operates in 15 European countries.

All NFON cloud services are operated in certified data centers in Germany, whose energy needs are covered 100% by renewable energies.